

**Easterling, Deborah**

229996

**From:** Easterling, Deborah  
**Sent:** Friday, May 27, 2011 4:39 PM  
**To:** 'KING, BARBARA C (ATTSI)'  
**Subject:** RE: Carolina Water - Docket 2011 47 WS - Protest

Dear Ms. King:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

**From:** KING, BARBARA C (ATTSI) [<mailto:bk5098@att.com>]  
**Sent:** Friday, May 27, 2011 3:28 PM  
**To:** Contact  
**Subject:** Carolina Water - Docket 2011 47 WS - Protest

Attached is my protest for Carolina Water System increased rates

<<Letter\_of\_Protest\_Form\_pub\_0001.pdf>>

**Barbara King, PMP**  
NPM - National Project Manager  
**AT&T** Business Solutions  
AT&T Operations, Inc.  
Office: 803-732-0336  
Cell: 803-447-3163

Eastern Time Zone

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MAY 27 2011

PSC SC  
MAIL / DMS



\* Required Fields

Date: \* May 27, 2011

**Letter of Protest**  
**in Docket \* 2011 - 47 - WS**



**Protestant Information:**

Name \* Barbara King

Mailing Address \* 132 Forty Love Point

City, State Zip \* Chapin, SC 29036 Phone \* Kingbarb@bellsouth.net

E-mail

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Carolina Water has provided water service to my home for 15 years and the water quality is horrible. We have complained and no improvements made

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

The quality of water in our neighborhood, Forty Love development in Chapin, is awful. The water is brown, leaves stains in bathroom fixtures, sinks, fridge, etc. The shower and bathtub are left with water stains that cannot be removed. Drinking glasses are stained and cannot be cleaned. The water does not taste good. We have complained numerous times and no improvements are made. We also do not have enough water pressure to take showers.

Carolina Water should not be allowed an increase until they can prove to provide quality water.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

I will if necessary